

The CIPD undertook a survey of Learning and Development (L&D) professionals to uncover skills and knowledge gaps within the L&D profession. These focus specifically on establishing insight into L&D skills and capabilities found within the core knowledge and behaviours in the new CIPD Profession Map.

### Key insights - Core knowledge



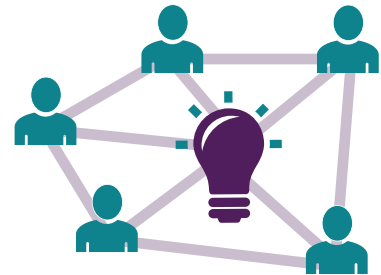
#### Business acumen

90% identify business acumen as a priority development area; 42% of business leaders think L&D teams have the business acumen they expect



#### Analytics and creating value

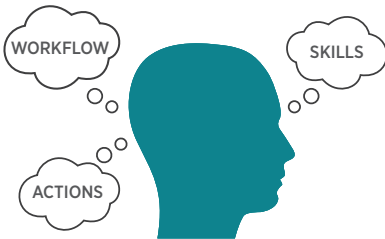
96% identify using data and analytics as a priority development area; 24% already have these skills in-house



#### Culture and behaviour

98% of L&D practitioners aspire to build a positive learning culture; 36% have achieved this

### Key insights - Core behaviours



#### Situational decision-making

More than a quarter (27%) believe they do not have the skills to make informed, evidence-based decisions



#### Professional courage

28% feel conflict between what their organisation expects of them and their professional beliefs



#### Passion for learning

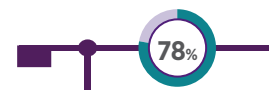
48% of L&D practitioners are extremely concerned with the lack of time they can spend on their own learning

### How do L&D professionals improve their capability?



### What barriers are holding back L&D capability development?

Leaders have traditional expectations of L&D that are difficult to challenge



Learning not being seen as a management priority



The organisation culture does not support social learning



Learning is seen as a cost-centre not investment



The new Profession Map sets the international benchmark for the people profession. Use it to make better decisions, act with confidence, perform at your peak, drive change in your organisation and progress in your career. No matter who you are in the profession, whether you're a CIPD member or not, the new Profession Map is relevant to you.



### Core knowledge

- People practice
- Culture and behaviour
- Business acumen
- Analytics and creating value
- Digital working
- Change



### Core behaviours

- Ethical practice
- Professional courage and influence
- Valuing people
- Working inclusively
- Commercial drive
- Passion for learning
- Situational decision-making
- Insights focused



### Specialist knowledge

- Employee experience
- Employee relations
- Diversity and inclusion
- Learning and development
- Reward
- Talent management
- Resourcing
- Organisation development and design
- People analytics

### Developed with you, for you



**19,000 people from across the world** inputted into the new Profession Map.



**Three new professional values** to guide better workplace decisions.



**Two completely new specialist knowledge areas to learn from:** people analytics and diversity and inclusion.



**14 core knowledge and behaviour areas** to develop your expertise on people, work and change.